



Minimum Required Specifications

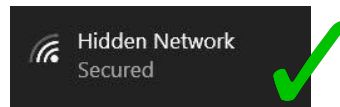
What you need to use VetGuardian

Computer Specifications:

- Windows 7+ OS (Windows 10 Recommended)
 - Software can only be installed on Windows, however remote monitoring can be used on any device, including Apple devices.
- User must have Administrator Access to the computer
 - If you outsource IT to a third party it can be helpful for the VetGuardian team to work with them but it is not necessary and we can easily work with your staff.
- Minimum 8 GB of RAM
 - How to check: On Windows 10, find and click the Windows icon in the taskbar. Type "About Your PC" in the displayed search box and click on the option found. Navigate to "Device Specifications" and note the installed RAM.

Network Specifications:

- We recommend running VetGuardian through a Wireless Network (Wi-Fi)
 - If you plan to use a computer that connects via ethernet, the ethernet cord must connect to the same router as your main Wi-Fi
 - Wi-Fi Network must be set to Private/Secured (not Public)



- How to check: On Windows 10, find the Wi-Fi Connection icon in the taskbar. Click it, then click Properties underneath your current Wi-Fi connection. Make sure "Network profile" is listed as "Private".

- Microsoft Documentation: <https://bit.ly/3F02Soj>
- Network Security (Personal, not Enterprise)
 - Supported types: WEP, WPA, WPA2, or WPA3.
 - How to check: On Windows 10, find the Wi-Fi Connection icon in the taskbar. Click it, then click Properties underneath your current Wi-Fi connection. Scroll down, and look for the Wi-Fi details under Properties. Under that, look for Security Type, which displays your Wi-Fi protocol.
- 2.4 GHz WiFi (not 5 GHz)
 - Can be found in the same place as Network Security.
- If you do not have this Wi-Fi network you can still use VetGuardian by turning the device into a hotspot via AP mode.
 - However, you will not be able to access Wi-Fi on that computer while you use VetGuardian.
 - This option is good for zoos and other environments where Wi-Fi access is not readily available.

Recommended Computers:

- [Lenovo IdeaPad 5 15ITL05 15.6" Laptop Computer - Blue; Intel Core i5 11th Gen 1135G7 2.4GHz Processor; 8GB DDR4-3200](#)
- [Dell Inspiron 15 5510 15.6" Laptop Computer - Silver; Intel Core i5 11th Gen 11320H 3.2GHz Processor; 8GB DDR4-3200](#)



Phone - 800.233.0210

www.pennvet.com